

Price List





> Introduction

About

TelXL is passionate about customer experience. We make all interactions between businesses and their customers feel exceptional.

The Cxp platform from TelXL delivers state-of-theart contact centre solutions specifically created and positioned for resellers looking to sell into smallmedium size contact centres.

The **Cxp Suite** of products comprises of:

- 1. Vxp voice only contact centre
- 2. Dxp digital-centric contact centre
- Oxp omnichannel contact centre (digital & voice)

All products come with the features needed to provide an exceptional customer experience and seamlessly manage contact centre performance.

As well as including 4,000 voice minutes with the Vxp product, we also offer an extensive range of bolt-ons to provide choice and flexibility throughout the Cxp suite.

Partner Benefits

- Competitive wholesale pricing
- Ability to generate new revenue streams
- Modularisation to allow agility
- Ability to offer customisable solutions
- UCaaS overlay capability
- Full sales and service support

User Benefits

- Competitive pricing
- Countless features to enhance CX
- Highly reliable, resilient network
- Flexibility to build over time
- Integrates with existing systems

> Headline Price



	Vxp	Dхp	Охр
Wholesale price	£42.00	£36.00	£60.00

Additional Pricing	
Bolt-Ons & Extras	See page 4-5
Professional Services	Price on application and quoted depending on resources required
Training	Price on application

Principal inclusions

- Prices quoted are ex VAT.
- Pricing is based on concurrent user.
- Vxp is inclusive of 4000 minutes per license per month but excludes certain call types.
- Dxp can include webchat, messaging, social and email.
- Bespoke requests may incur an additional professional service fee.

➤ Bolt-ons & optional extras

PCI Credit Card Processing * (voice only) PCI Credit Card Processing * (voice only) In-convo PCI Payment (per concurrent agent / voice only) In-convo PCI Payment (per concurrent agent / voice only) Call Broadcast £25.00 £250.00 £250.00 £250.00 £3tandard Tariff List-Based Outbound Dialler £20.00 £70.00 Standard Tariff Queued Call Back £0 £0 £0 £0 Standard Tariff Voicemail £3.00 £60.00 £0 Memorable Numbers (incl freephone) - Grade 0 £0.10 £0 Memorable Numbers (incl freephone) - Grade 1 £2.50 £25.00 £0 Memorable Numbers (incl freephone) - Grade 2 £5.00 £50.00 £0 Memorable Numbers (incl freephone) - Grade 3 £10.00 £100.00 £0 Memorable Numbers (incl freephone) - Grade 4 £25.00 £50.00 £0 Memorable Numbers (incl freephone) - Grade 4 £25.00 £50.00 £0 SMS Long Codes POA POA \$5tandard Tariff SMS Short Codes (shared - five keywords) POA POA \$5tandard Tariff SMS Short Codes (dedicated) POA POA \$5tandard Tariff Additional Wallboards (per organisation) £40.00 £0 £0 £0 £0 £0 £0 £0 £0 £0				
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	Call Storage (per 1000 mins p/month)	£0.20	£0	£0
Report Schedule and Subscriptions £15.00 £0 POA	Long-term Media Archiving Retrieval	£0	£0	£75.00
	Report Schedule and Subscriptions	£15.00	£0	POA

Setup prices are one off per organisation. Rental prices are paid per month£0 per organisation



 $[\]ensuremath{^{*}}$ PCI Payments with BYOC is POA. See fair usage for more information.

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Bolt-ons & optional extras

Number Porting Services	Monthly Rental	Setup	Transactional
Single Geographic	£0	£7.50	£0
Geographic Number Range	£0	£40.00	£0
Single Non-Geographic	£0	£45.00	£0
Up to 10 Non-Geographic Range	£0	£65.00	£0
Up to 100 Non-Geographic Range	£0	£150.00	£0
Application & Integrations	Monthly Rental	Setup	Transactional
CC Voice API	POA	POA	POA
Application Connector CRM/Business Apps (per organisation)	POA	POA	POA
Workforce Management Integration	POA	POA	POA
Voice Analytics Integration	POA	POA	POA
WebSocket API	POA	POA	POA
Automotion	Monthly	Setup	
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Setup prices are one off per organisation. Rental prices are paid per month per organisation POA = price on application





Price List



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